

Reference Packet

Thank you for considering us for the replacement of the pipe in your home. Below you will find a move list that tells you how to prepare for our arrival. You will also find a list of reference letters and customers that we have serviced that you may call to find out what their experience was like.

Move List

Here is a list of areas that you may need to move items to prepare for our arrival.

- Please clean out from under all the sinks.
- Clean out from around water heater and laundry machine.
- Clean off the top of the refrigerator.
- Clean out the areas behind the shower valves on the other side of the wall.
- If your bathroom is above the living room, we will need the living room cleaned out. If it is above the kitchen, we will need everything move out of the kitchen.

If you need help moving anything heavy, we can do it when we arrive at 8:30am.

You will be with out water until we are done in the afternoon.

We work out of a trailer and would like to back up to the garage. Please move cars out of the garage so that they are out of our way and we do not block you in .

Thank you for your cooperation. If you have any questions please send me an email.



Hi Greg,

I just wanted email you back and let you know that your guys did an excellent job with the re-piping of my house. Jose Lozano and the rest of the guys who were helping him out were excellent. Everyone was courteous and professional. Jose kept me updated every few hours about the progress of the job. I was thoroughly impressed with the efficiency of the team on Saturday. The excellence spilled over into Sunday. Randy and his assistant did an exceptional job with the drywall and paint making sure that all colors and patterns on the ceiling were just right. You can't even tell that your guys were there I will definitely be calling you all back when it is time to replace my water heater. I also plan to refer anyone that I hear with a plumbing issue to you guys. Now days it's hard to get quality work at a good price. Thanks again for your help and job well done.

Thanks,

Chris Anderson

John,

we were up at the Clayton house this past weekend and I thought you did an excellent job. If I didn't know better, I could not tell where the pipes were replaced. Also, you made a nice improvement with the water cut off now being inside. Definitely A quality work.

Thank you,

Tom Kassin

Greg,

Good Morning. Just wanted to thank you for the great work your company did in replacing our polybutylene piping with CPVC. What we thought was going to be a major project with a lot of uncertainty, ended up being easy with a flawless finish. Your plumbing crew was extremely professional and able to work very quickly to get the job done right. Much appreciation to John, who led the project with great coordination and organization. The drywall crew was amazing, as there is no sign of any work ever being done in the interior walls of our home.

Although no one ever wants to ever think about future plumbing issues, I will quickly contact Greenlee Plumbing again for any needs.

Sincerely,

Helen Blalock

Hi Greg,

It was a real pleasure to have your company do the replumbing of my house. The team you sent were great guys, very courteous, experienced and efficient. I appreciate how John coordinated the whole project and they wasted no time in getting the job done. The drywall guy you sent was awesome and very skilled and had high work ethics. He did such a good job that I can't even tell up close where sheet rock was ever cut.

Thanks Greg a whole bunch and God bless,

Heath Goodman

08-25-09

We initially hired Greg Greenlee to repipe our 2500 sq ft house in Smyrna, GA. Greg and his crew did an amazing job. The whole process—replacing the pipes and then patching and painting up holes—took less than two days. Afterwards, you would never have known that they had to cut holes in the drywall to place the pipes. The patching and painting was perfect. They left the house even cleaner than when they arrived.

We were so pleased with that first job that we hired Greg again on three additional occasions. In total, Greg Greenlee performed the following work for us in 2009:

- Complete repipe (to replace polybutylene) of a 2500sq ft house in Smyrna, GA
- Complete repipe (to replace polybutylene) of a 5000sq ft house in Marietta, GA
- Install new water heater
- Repair tub drain
- Replace sink and faucet
- Replace showerhead
- Replace “Roman” tub faucet and handles

Whew! That’s a lot. Each time we called Mr. Greenlee, he was very responsive. He worked quickly and neatly and under difficult conditions (including at the same time as a noisy floor installation in one house). He was very accommodating to our schedule, too, even when we asked him to make repairs on a tight timeline. He gave us an option to purchase the water heater ourselves if we thought we could do it for less money. I liked that he didn’t insist on us buying the water heater through him, but we ultimately did because we couldn’t get it for less ourselves.

We have found all of his work to be top notch and an excellent value. We are confident we’ll call upon him in the future and are happy to recommend him to others.

Suellen & Harris Bergman
swbergman@gmail.com
Marietta, GA 30068

May 11, 2009

Greg Greenlee
Greenlee Plumbing, Inc.
5086 Marsh Creek Ct
Braselton, GA 30517

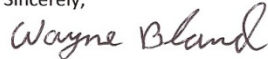
Dear Greg:

Thanks for the great job you and your crews did replacing the plumbing in my house and restoring the drywall.

If I had known there was such a professional company like yours that could not only do a great job but make the process so painless, I would have had the polybutylene pipes replaced a long time ago.

I was impressed by all aspects of the work but I have to say, the methods your crews used to control the dust and debris were most impressive.

Sincerely,

A handwritten signature in cursive script that reads "Wayne Bland".

Wayne Bland
Acworth, Georgia

10/07/08

Greenlee Plumbing exceeded my expectations when replacing the polybutylene plumbing in our new home. Greg was quick to respond to me with a quote and he completed the work on time and did a great job.

He was right - we couldn't even tell they had been here - all the drywall, etc. was fixed to perfection! And in the one spot that the ceiling looked a bit off color Greg called me and said he had been thinking about it and it was bothering him and he had to make it look right. He came back over and had it fixed. Now how many contractors do that??? None that I've ever worked with. They strive for quality work and customer satisfaction. I would HIGHLY recommend them to anyone with plumbing needs. I wouldn't use anyone else."

G. Keith

I wouldn't mind be contacted via email by any potential clients that want a recommendation at GraceScotKeith@hotmail.com

2361 Montrose Place
Snellville, GA 30078
September 5, 2008

MR. Greg Greenlee
Greenlee Plumbing
5086 Marsh Creek Court
Braselton, GA 30517

Dear MR Greenlee,

I write to extend a job well done to you on the re-piping of my residence. Your professionalism was evidenced by punctuality, attention to detail, and aggressive actions to ensure customer satisfaction. Also, your price was the best of the estimates I obtained.

Additionally, the clean-up, drywall repair, and painting done by Jose and Anna was noteworthy. They likewise displayed unusual professionalism.

You have a noteworthy organization, of which you can be very proud. Best of luck to you and thanks again.

Sincerely,

Robert T. Baird III

07/23/08

Greg,

Thanks for the great job replacing our Polybutylene plumbing throughout the entire house. It was done well, as scheduled and within the one day as you promised. The sheetrock repairs were also done well and on schedule. Yours was the best estimate out of three received and completed without additional charges except for the things we added, such as a new hot water heater and installation of new customer furnished fixtures in one bath. These were done well and also for the agreed upon price. The cleanup was also good.

Thank you also for the service call at no charge to replace the defective cutoff next to the water meter which was installed by your company last December. Neither you nor anyone else could predict that kind of failure of a brand new brass cutoff valve; however you ate the cost of a new one as well as provided the labor free of charge.

Thanks for all your help and a good job.

I would recommend you to anyone who needs your help.

Stan Shaw
2020 Wynfield Point Dr.
Buford, Ga 30519
770-277-9196

Gerry Polk
1612 Lancaster Drive
Marietta, GA 30066
770-427-4263

June 2, 2008

Mr. Greg Greenlee
Greenlee Plumbing, Inc.
5086 Marsh Creek Court
Braselton, GA 30517

Dear Greg,

I wish to thank you for the great job done in removing the polybutylene piping and re-plumbing our house in Woodstock. We really dreaded this project as it seemed to be such a major undertaking involving both the entire house plumbing and the wallboard repair, but needed it done prior to installing new carpeting throughout the house. You turned it into a very comfortable situation for us.

Your response was prompt and firm quotation was very competitive. Your crew arrived on time as scheduled and "hit the ground running"... completing the re-plumbing job in one day, as promised. The wallboard crew was on the scene early the next day and did an excellent job on the wallboard repair, matching the colors and painting.... finishing their job on the same day.

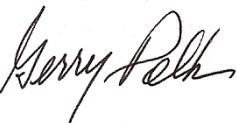
Of special concern was a room just prepared for a new nursery with new trim, borders and paint. No problem – the colors were matched and repairs done perfectly. Over all, when finished, there were no signs anywhere that any work was done at all.

You and your crews far exceeded our expectations.

Please relay my appreciation to your personnel involved and feel free to have any of your prospective customers contact me for a reference.

Thanks again for the great service and a job well done.

Sincerely,



Gerry Polk

To whom it may concern

I used Greenlee Plumbing to replace the polybutylene plumbing in a house I recently purchased. I used other contractors for painting, carpeting, etc. I threatened to sue the painters for sloppy workmanship, but we had no problems with Greenlee. They arrived on time, got to work, cleaned up, and left in one day. One of their competitors said they'd match Greenlee's bid, but when I told them all the services that were included in Greenlee's bid and the price, they just said, "That's a very good price."

The most telling thing I can say is my daughter is buying a house near this one, and if there are any plumbing problems, I'll call Greg and his guys, bypassing the bidding process.

Sincerely,
Roger Whitaker

05/01/08



Office: 678-386-7513
Cell: 770-364-5378
Newpipes123@gmail.com
5086 Marsh Creek Ct.
Braselton, Ga 30517

Residential Repipe References

<u>Customer Name</u>	<u>Customer Phone</u>
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|----------------|--------------|
| • Peter Anello | 404-295-7258 |
| • Mina Price | 678-362-9027 |
| • Dean Picha | 678-525-4508 |

Yard Line References

<u>Customer Name</u>	<u>Customer Phone</u>
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|---------------------|--------------|
| • Cathleen Harris | 678-478-1040 |
| • Rick Barron | 770-654-3806 |
| • Dr. Lucia Norwood | 770-279-0653 |
| • Mary Lynn Carlson | 678-642-7113 |
| • Joann Gast | 678-431-1096 |
| • David Leonard | 770-740-1828 |

